



Energy Efficiency Program for Low Income Households



Talking Energy

The South Australian Government's Energy Efficiency Program for Low-Income Households delivers energy efficiency services in collaboration with six community based welfare organisations. The aim of the Program is to help low-income households reduce energy use and costs without reducing their comfort. The Program includes;

- 10,000 home energy checks (or audits) and retrofits
- a scheme to 'buy-back' inefficient fridges and freezers
- interest free loans to purchase energy efficient appliances and energy saving products.



"The Bucket test"

What a householder can receive

Each participating household receives a free home energy check and is offered a free retrofit kit. The householder may choose to receive a \$50 payment for retiring their second (or third) fridge or freezer and may also be eligible for an interest free loan to purchase a new energy efficient appliance or other energy saving items.



Fridge set too cold?

The Home Energy Check

The check takes around 60–90 minutes and is carried out at home with the help of a trained Home Energy Advisor. Typically, the householder and the Advisor examine the main ways energy is used in the home - water heaters, fridges and freezers, heaters and air-conditioners, washing machines, lights, cookers, appliances etc - and look for ways to make savings in each area and to improve comfort. The Advisor can also help the householder to understand their energy bills and how to read their electricity meter.



Using the "Power-Mate"

The Retrofit Kit

The retrofit kit consists of two energy efficient light globes, a AAA-rated showerhead and a draught-excluder which can save the household around \$62 per year on energy bills. In most instances, the Advisor will be able to install the items during the home energy check so that the householder can start saving money on their energy bills straight away.



The retrofit kit



Removing the old showerhead



A new AAA-rated showerhead



Installing a Compact Fluorescent Lamp

Fridge Buy-Back Scheme

If the householder has a second (or third) fridge or freezer that is old and inefficient but still working, then the Advisor can offer the householder \$50 to have the fridge taken away and recycled (not re-used). This new scheme is being trialled in the Adelaide area (as per the Metropolitan Area map) & the Barossa (please refer to the Regional SA map).

Interest-Free Loan Scheme

If it is identified during the home energy check that a householder would make significant energy savings by replacing a fridge or washing machine, or by purchasing a microwave, curtains, blinds/other external shading or insulation, then the householder may be eligible to apply for an interest-free loan to fund the purchase/installation of such items (conditions apply).

Eligibility

The home energy check and retrofit service is free to eligible low-income households. A basic measure of eligibility is that at least one member of the household is eligible for a Health Care Card. The service providers, however, can use their discretion for households that do not meet this requirement, but can provide alternative evidence of low income.

Service Providers & Regions

The home energy check and retrofit services are provided throughout South Australia by six community based welfare organisations: Anglicare SA; Lutheran Community Care; Salvation Army; UnitingCare Wesley Adelaide; UnitingCare Wesley Bowden; and UnitingCare Wesley Port Pirie. Each organisation will service different regions of South Australia. In all but two cases, these regions are based on existing Local Government Boundaries. The following maps show which organisations service council areas in Metropolitan Adelaide and Regional SA.

To refer an interested householder:

1. Identify (or estimate) which welfare organisation services the area where the householder lives by referring to the Metropolitan Area or Regional SA Map.
2. Assist the householder to either;
 - complete a referral form and fax it to the organisation (please note there is a separate referral form available from each organisation), or
 - phone the contact person direct. Contact details for each organisation adjoin the maps.



Who to contact: Metropolitan area

For your free home energy check, contact:

Anglicare SA
Ms Rosalie Fahlbusch
p: 8305 9401
f: 8232 6906

Lutheran Community Care
Ms Kathy Binks
p: 8269 9300
f: 8269 1935

UnitingCare Wesley Adelaide
Ms Abi Thonemann
p: 8329 1709
f: 8326 9233

UnitingCare Wesley Bowden
Ms Heather Merran
p: 8245 7199
f: 8346 7336





Who to contact: Regional SA



For your free home energy check, contact:

Lutheran Community Care (Barossa)

Ms Robyn Richter
p: 8563 1095
f: 8563 3831

Lutheran Community Care (Murray Mallee)

Ms Kathy Binks
p: 8269 9300
f: 8269 1935

Lutheran Community Care (South-East)

Mr Anné Halman
p: 8723 2869
f: 8723 2854

UnitingCare Wesley Adelaide

Ms Abi Thonemann
p: 8329 1709
f: 8326 9233

UnitingCare Wesley Port Pirie

Ms Amanda Cochrane
p: 8633 8600
f: 8633 0418
m: 0438 899 880

Salvation Army

Ms Dianne Cugley
p: 8641 1021
Freecall (clients only):
1800 033 910
f: 8642 3457

