# How to add or drop classes using Self Service



### If you require further assistance the following options are available:

- Freecall 1800 882 661.
- If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service <u>www.relayservice.gov.au</u>.
- Visit the Student Hub at your local campus (check the TAFESA website for opening hours).

Use this guide to add new classes or drop existing classes (page 6).

For detailed instructions on how to log in and register please refer to the **Register using MyTAFE SA reference guide** found <u>here</u>.

# **STEP BY STEP - ADD NEW CLASSES**

Click on MYTAFE SA on the TAFE SA website https://www.tafesa.edu.au/



### or the TAFE SA student website https://students.tafesa.edu.au/



### Click on Self Service



# Click on Login to Self Service



Select Student to view your account and registration details.



# How to add or drop classes using Self Service



Select the Enrol – Add or Drop Classes option from the drop-down list under Registration & Enrolment.

Home > Student > Registration & Enrol     Student     Personal Ir	ment Iformation Registration & Enrolment Enrol Now - add or drop clas	A <b>missions</b> ply for a new admission into 1AFE SA or review existing applications	Student Account Manage your student account: Pay your fees and view your payment history information.	Student Records View your holds, grades and transcripts
	Enrol - Add or Drop Classes	<ul> <li>Select Term</li> </ul>	<ul> <li>Registration</li> </ul>	n Status
	<ul> <li>Week at a Glance</li> </ul>	Student Detail Schede	ule Active Regi	stration

Use the drop-down box and **Select a Term** (Semester) in which to add/drop a CRN then click **Submit**.

Registration Term
Home > Student > Registration & Enrolment > Select Term
Select a Ter 1: Semester 1 2024 V
Submit

**NOTE:** If you select the wrong Semester, go back to the previous screen, and click **Select Term**.

If your personal information is up to date the **Subsidised Training Profile page** will be displayed. If your personal information is incomplete follow the prompts to enter the required information, then the Subsidised Training Profile page will display.

Click Enrol against the study path you want to add classes to.

Subsidised Training - Profile for: Your Subsidised Training Participa	nt Number is: KP418142K.
Congratulations. We have receive more information visit www.skills.s	d your application to enrol in a course at TAFE SA. The courses that you may enrol in are listed below. Each course will be checked for eligibility for Subsidised Training using the details you have provided. For a gov.au, or call TAFE SA Information Freecall: 1800 882 661.
Subsidised Training - Determine	Course Eligibility
Subsidised Training is determined Eligibility" button now.	not only on your personal details, but is also dependent on the course you wish to undertake. To see if you are eligible to undertake a course with Subsidised Training click the "Process Subsidised Training
Study Path TP00841 C3 Health Administration A	Status I.D.L Subsidised Training contract no 663503

The Manage Enrolments page is displayed.

Ensure the correct **qualification/study path** is chosen from the drop-down list then click **List Classes/Modules**.



# How to add or drop classes using Self Service



Enter your **Course Reference Numbers (CRNs)** into the fields provided. Check you have entered the correct CRNs then click **Submit Changes**.

Selected Study Pati	h is TP00841 C3 I	lealth Administration /	ADL	
CRNs				
6266	15325	16872		
Submit Changes	Class Search	Reset		

The Registration Start Date Confirmation page is displayed.

If your CRNs have a set start date, a date will already appear in the start date field. If, however, there is a range of permitted start dates as in the example below, you will need to enter the date you will start this class, in the format DD/MM/YYYY, or select from the calendar. You will need to choose today's date or a future date. Click **Submit Changes**.

-					· · · · · · · · · · · · · · · · · · ·	
🔍 A sta	art date is required	for one or more courses. Enter a valid date, within the Permitted Start Date Range, in the Start D	ate field. An error mess	age will be displayed if the start date is	not within the permitted start date range.	
		с. С.		-g		
The	start date field wil	show "class started, cannot register" if the permitted start date has passed. Please contact local	campus for assistance			
THE	start uate nero wir	show class statted, califiot register if the pertinded start date has passed, incluse contact locar-	campus for assistance.			
A The	Start Date may no	t be earlier than today.				
	,	· · · · · · · · · · · · · · · · · · ·				
CRN	Course	Course Title	Duration	Permitted Start Dates	Start Date	Remarks
6266	CHC CABDM	CHCDIV001 - Work with diverse people	15 WKS	31/01/2024 to 06/05/2024	29/04/2024	ок
15325	CHC CABES	CHCCOM005 - Communicate and work in health or community services	9 WKS	29/01/2024 to 05/06/2024	13/05/2024	ок
16872	CHC AAFHR	Participate in workplace health and safety	1 WKS	18/04/2024 to 18/04/2024	18/04/2024	ок
Subm	it Changes					

If you are registering into a VET Student Loan Eligible qualification, the census date will be displayed as soon as you have entered the start date.

**Important Note:** If you receive a Program Curriculum error, please call TAFE SA on 1800 882 661 (free call). You are not registered into the CRN at this time and will be unable to register into the CRN online until you resolve the issue.

If you enrol successfully the Manage Enrolments page will be displayed.

Check your registrations are correct.

If any changes are required, use the drop-down action boxes to make changes and click **Submit Changes.** 

If everything is correct, click Finish.

If your registration	on (CRN) state	us appo	ears	in RED	text	i, please check	Action	and Regis	tration Add Warnings/errors and make ar	v required changes.		
Current Schedule												
Status	Action	CRN	Subj	Crse	Sec	Level	Cred	Grade Mode	Title	Study Path	Census Date	CRN meets Student Loan eligibility criteria
Web Registered on 17 Apr, 2024	None 🗸	15325	CHC	CABES	0	Vocational Education	30.000	Pass/Fail	CHCCOM005 - Communicate and work in health or community services	TP00841 C3 Health Administration ADL	Not applicable	
Web Registered on 17 Apr, 2024	None 🗸	16872	CHC	AAFHR	0	Vocational Education	20.000	Pass/Fail	Participate in workplace health and safety	TP00841 C3 Health Administration ADL	Not applicable	
Web Registered on 17 Apr, 2024	None 🗸	6266	CHC	CABDM	0	Vocational Education	40.000	Pass/Fail	CHCDIV001 - Work with diverse people	TP00841 C3 Health Administration ADL	Not applicable	
If you have withdrawn CRN:	n from a Plea and	ase refer I submit.	to the	e <u>Refund F</u>	Policy	( as you may be e	entitled to	a refund/cre	dit depending on your circumstances and the con	nmencement date of the CRN. F	Please complete	e the Withdrawal/Refund form
Total Credit Hours: 90.00 Billing Hours: 90.00 Minimum Hours: 0.000 Maximum Hours: 9999 Date: 17 Ap	10 )0 ) 99.999 pr, 2024 04:33 pr	n										
Add Classes Workshee	it.											
Selected Study Path is	TP00841 C3 Hea	alth Adm	ninisti	ration Al	DL							
CRNs												
				]								
Submit Changes	Class Search	Reset	Fi	inish								

# How to add or drop classes using Self Service



The **Registration Session Summary page** is displayed. This page advises you of the course fees that have been charged to your TAFE SA account.

**Important Note:** Check your charges for your classes. If they are not correct, please contact TAFE SA on 1800 882 661 (free call).

### Click Proceed to Payment

Cong	ratulati unt.	ons! Your enrolment has been confirmed an	d you are al	located a p
The follow payment	ving amount Is received t	for the Qualification(s) you have enrolled in is shown below and has been in by the due date as displayed on your invoice, your enrolments may be termined.	sharged to your TAFE nated and you will no	SA student account to alter
Pay onlin	e now by cr	edit or debit card or pay at Australia Post from tomorrow onwards (an involc	e will be generated o	vernight and sent to
If you do	not pay usin	g either of the two payments mentioned above, you MUST contact your TAU	'E SA campus within	seven (7) days to i
Program	m C2 Host	Administration ADI		Charges \$301.50
CRN	Code	Title	Class start	Fees
			date	charged for CRN
15325	CABES	CHCCOM005 - Communicate and work in health or communit services	ty 13-MAY- 2024	\$100.50
16872	AAFHR	Participate in workplace health and safety	18-APR-2024	\$57.00
6266	CABOM	CHCD2V001 - Work with diverse people	29-APR-2024	\$134.00
Proces	ed to Payr	nent anage Enrolments		

**Important Note:** It is important to make payment or payment arrangements promptly after registering. Payment of all fees are your responsibility. Non-payment of fees will incur an additional recovery fee which will be charged back to you.

The **Account Detail for Term page** is displayed. Click **Pay Now by Credit/Debit Card** to pay charges with a valid credit card.

Your fees are shown below. <u>TAF</u> Note that payment of all fe Notice: If you are not able to acce Minimum credit card payn	E SA Payment Options ees are your responsibility ass the Credit/Debit Card p ment is \$3.00. Print invoice	v. Non payme bayment page e and pay via	nt of fees will incur an additional recovery fee which will be charged back to you. , please upgrade your web browser to the latest version or use an alternate web browse alternative payment method if below \$3.00
Notice: If you are not able to acce Minimum credit card payn	ess the Credit/Debit Card p ment is \$3.00. Print invoice	eayment page	), please upgrade your web browser to the latest version or use an alternate web browse alternative payment method if below \$3.00
Notice: If you are not able to acce Minimum credit card payn	ess the Credit/Debit Card p ment is \$3.00. Print invoice	e and pay via	, please upgrade your web browser to the latest version or use an alternate web browse alternative payment method if below \$3,00
Minimum credit card payn	ment is \$3.00. Print invoice	and pay via	alternative payment method if below \$3.00
Minimum credit card payn	ment is \$3.00. Print invoice	and pay via	alternative payment method if below \$3.00
02410 Semester 1 2024 Term	Detail		
02410 Semester 1 2024 Term	Detail		
Description Cha	arge Payment	Balance	Pay now by Credit/Debit Card
TP00841 C3 Health Administrat	tion ADL		
B/SERV STUD FEE SUBS'D	\$301.50		
Net	t Term Balance	\$301.50	
Net	t Balance for Other Terms	s: \$0.00	
Acc	count Balance:	\$301.50	
No pending transactions exist	on your record for the selected te	erm.	
D			

**NOTE**: To view the available payment options click on TAFE SA Payment Options.

# The **Payment Amount page** is displayed. Enter the amount you wish to pay and click **Submit.**

Students applying for VET Student Loans/FEE-HELP can enter a partial payment.				
Notice: If you are not able to access the Credit/Debit Card payment page, please upgrade your web browser to the latest version or use an alternate web br	owser.			
Minimum credit card payment is \$3.00. Print invoice and pay via alternative payment method if below \$3.00				
When using the credit card payment gateway: Once you have submitted credit/debit card details, DO NOT close the browser until the transaction has completed. if you are unsure a transaction has completed, check with your card issuer before attempting another transaction. To avoid expiry of the payment token, please complete your payment transaction within 15 minutes."				
* indicates required field				
Account Relance \$301.50				
Payment Amount:*\$AU 301.50 Submit				

# Click Proceed to Payment.

Amount to charge	\$301.50	
NOTE: All transactions are completed secur	ely via an encrypted payment gateway.	
		Proceed to Payment

# How to add or drop classes using Self Service



The Payment Details page is displayed.

Select the **Card Type** you are using to make payment. Enter the **Card Number, Expiration Month, Expiration Year** and **CVN** and click **Next**.

			* Re	quired field		
Card Type *					Total amount	
	VISA Visa	0	Mastercard			AUD 301.50
	Amex Amex					
Card Number *						
Expiration Month *	04 ¥ Ex	piration Year *	2024	~		
	This code is a three or four dia	' t number printed on the ba	ick or front of credit	cards		
CVN*	123					
Cancel			P	lext		

Click Pay.

Payment Details		Your Order	
Card Type	Visa	Total amount	AUD 301.50
Card Number	2000000000000011111		
Expiration Date	04-2024		
Back			Pay

Click **PDF Receipt** to view your receipt (this can be printed or saved) OR

# Click Home



When you have finished using Self Service make sure you click Sign Out.



# END OF PROCESS

# How to add or drop classes using Self Service



# **STEP BY STEP – DROP EXISTING CLASSES**

**Important Note:** Please make sure you have read the TAFE SA Withdrawals and Refunds information as found on the TAFE SA website, click <u>here</u>. Any student thinking of withdrawing from study should inform the program area as soon as possible. Student services staff are available to discuss and help resolve difficulties that might influence a student's decision to withdraw.

Follow the instructions on page 1 to log in to Self Service.

Select **Student** to view your account and registration details.

ta	fesa 🛞	Government of South Australia Self S	Service	80	
Weld	come,	, to the T	AFE SA Student Info	ormation System!	
	Student	Personal Information			
E	nrol in classes, apply for dmissions, manage your	View and update phone, addresses, email and			
s' y	tudent account and view our academic records	emergency contact information; change of			
		your PIN or security guestions.			

Select the Enrol – Add or Drop Classes option from the drop-down list under Registration & Enrolment.



Use the drop-down box and **Select a Term** (Semester) in which to add/drop a CRN then click **Submit**.



**NOTE:** If you select the wrong Semester, go back to the previous screen, and click **Select Term**.

# How to add or drop classes using Self Service



### The **Subsidised Training Profile page** will be displayed. Click **Enrol** alongside the required study path.

Subsidised Training - Profile for:										
Your Subsidised Training Participant Number is: KP418142K.										
Congratulations. We have received your application to enrol in a course at TAFE SA. The courses that you may enrol in are listed below. Each course will be checked for eligibility for Subsidised Training using the details you have provided. For more information visit www.skills sa gov.au, or call TAFE SA Information Freecall: 1800 882 661.										
Subsidised Training - Determine Course Eligibility										
Subsidised Training is determined not only on your personal details, but is also dependent on the course you wish to undertake. To see if you are eligible to undertake a course with Subsidised Training click the "Process Subsidised Training Eligibility" button now.										
Study Path         Status           TP00841 C3 Health Administration ADL. Subsidised Training contract no 663503         Enrol										

### The Manage Enrolments page is displayed.

Ensure the correct **qualification/study path** is chosen from the drop-down list then click **List Classes/Modules**.



### For classes that have NOT commenced:

Select **Drop Class** from the Action drop-down list alongside the class you are dropping. Click **Submit Changes**.

Current Schedule												
Status	Action	CRN	Subj	Crse	Sec	Level	Cred	Grade Mode	Title	Study Path	Census Date	CRN meets Student Loan eligibility criteria
Web Registered on 17 Apr, 2024	Drop Class V	15325	CHC	CABES	0	Vocational Education	30.000	Pass/Fail	CHCCOM005 - Communicate and work in health or community services	TP00841 C3 Health Administration ADL	Not applicable	
Web Registered on 17 Apr, 2024	None	16872	CHC	AAFHR	0	Vocational Education	20.000	Pass/Fail	Participate in workplace health and safety	TP00841 C3 Health Administration ADL	Not applicable	
Web Registered on 17 Apr, 2024	None 🗸	6266	CHC	CABDM	0	Vocational Education	40.000	Pass/Fail	CHCDIV001 - Work with diverse people	TP00841 C3 Health Administration ADL	Not applicable	
If you have withdra CRN:	If you have withdrawn from a CRN: Please refer to the <u>Refund Policy</u> as you may be entitled to a refund/credit depending on your circumstances and the commencement date of the CRN. Please complete the <u>Withdrawal/Refund form</u> and submit.											
Total Credit Hours:       90.000         Billing Hours:       90.000         Minimum Hours:       0.000         Maximum Hours:       999999.999         Date:       18 Apr, 2024 10:37 am    Add Classes Worksheet Selected Study Path is TP00841 C3 Health Administration ADL												
CRNs												
Submit Changes	Class Search Reset Fin	ish										

The CRN dropped using the Drop Class action will no longer appear on the current schedule.

Current Schedule													
Status	Action		CRN	Subj	Crse	Sec	Level	Cred	Grade Mode	Title	Study Path	Census Date	CRN meets Student Loan eligibility criteria
Web Registered on 17 Apr, 2024	None	~	16872	CHC	AAFHR	0	Vocational Education	20.000	Pass/Fail	Participate in workplace health and safety	TP00841 C3 Health Administration ADL	Not applicable	
Web Registered on 17 Apr, 2024	None	~	6266	CHC	CABDM	0	Vocational Education	40.000	Pass/Fail	CHCDIV001 - Work with diverse people	TP00841 C3 Health Administration ADL	Not applicable	
If you have withdrawn from a CRN:		Please refer to the Re and submit.	und Polic	<mark>y</mark> as y	ou may t	be en	titled to a refund/	credit de	pending on y	our circumstances and the com	mencement date of the CRN. P	lease complete	e the <u>Withdrawal/Refund form</u>

# How to add or drop classes using Self Service



#### For classes that have commenced:

Select **Withdraw See Refund Policy** from the Action drop-down list alongside the class you are dropping.

Click Submit Changes.

Current Schedule												
Status	Action	CRN	Subj	Crse	Sec	Level	Cred	Grade Mode	Title	Study Path	Census Date	CRN meets Student Loan eligibility criteria
Web Registered on 17 Apr, 2024	None 🗸	15325	CHC	CABES	0	Vocational Education	30.000	Pass/Fail	CHCCOM005 - Communicate and work in health or community services	TP00841 C3 Health Administration ADL	Not applicable	
Web Registered on 17 Apr, 2024	Withdraw See Refund Policy 🗸	6872	CHC	AAFHR	0	Vocational Education	20.000	Pass/Fail	Participate in workplace health and safety	TP00841 C3 Health Administration ADL	Not applicable	
Web Registered on 17 Apr, 2024	None 🗸	6266	CHC	CABDM	0	Vocational Education	40.000	Pass/Fail	CHCDIV001 - Work with diverse people	TP00841 C3 Health Administration ADL	Not applicable	
If you have withdra CRN:	wn from a Please refer to the and submit.	Refund Po	olicy as	s you ma	iy be	entitled to a refu	und/credi	t depending	on your circumstances and the commence	ment date of the CRN. Pleas	e complete th	e Withdrawal/Refund form
Total Credit Hours: 90.000         Billing Hours: 90.000         Minimum Hours: 0.000         Maximum Hours: 999999.999         Date: 18 Apr, 2024 10:37 am         Add Classes Worksheet         Selected Study Path is TP00841 C3 Health Administration ADL												
CRNs Submit Changes	Class Search Reset Fini	ish										

The date of withdrawal will appear alongside the CRN dropped using the Withdraw See Refund Policy action. Please review the Refund Policy and if applicable complete a Withdrawal/Refund form.

Current Schedule												
Status	Action	CRN	Subj	Crse	Sec	Level	Cred	Grade Mode	Title	Study Path	Census Date	CRN meets Student Loan eligibility criteria
Web Registered on 17 Apr, 2024	None 🗸	15325	CHC	CABES	0	Vocational Education	30.000	Pass/Fail	CHCCOM005 - Communicate and work in health or community services	TP00841 C3 Health Administration ADL	Not applicable	
Withdraw See <u>Refund Policy</u> on 18 Apr, 2024		16872	CHC	AAFHR	0	Vocational Education	0.000	Pass/Fail	Participate in workplace health and safety	TP00841 C3 Health Administration ADL	Not applicable	
Please complete a Withdrawal/Refund form												
Web Registered on 17 Apr, 2024	None 🗸	6266	CHC	CABDM	0	Vocational Education	40.000	Pass/Fail	CHCDIV001 - Work with diverse people	TP00841 C3 Health Administration ADL	Not applicable	
If you have withdrawn from a CRN:	Please refer and submit.	to the <u>R</u>	efund I	Policy as	you n	nay be entitled to	a refund	/credit depe	nding on your circumstances and the comme	ncement date of the CRN. Ple	ase complete	the Withdrawal/Refund form

When you have finished using Self Service make sure you click Sign Out.

tafesa 🐼 Government of South Australia	Self Service	Sign Out 2 Help
Welcome, , to	the TAFE SA Student Information System!	P Find a page

# END OF REFERENCE GUIDE