

Student Service Charter

TAFE SA is a world-class vocational education and training provider.

Our commitment is to transform students' lives by delivering high-quality training that will provide value and benefit by enabling them to gain meaningful employment, progress to further educational and career opportunities and enrich their lives.

Our service promise is to:

- > Be professional and responsive in every interaction with you.
- > Provide you with the information that enables an informed decision about our training and your future career.
- > Provide you with the highest quality training delivered by the best lecturers.
- > Provide flexibility in tuition that enables you to complete your training alongside other employment/education commitments.
- > Give you the real-life skills that employers are seeking.
- > Use state of the art technology and training techniques.
- > Conduct fair and equitable methods to accurately assess your skills, knowledge and competency.
- > Regularly seek your feedback about service quality so we can continually refine and improve our service.

We will support your goals by providing you with an exceptional learning experience.

