
POSITION SUMMARY

Front of House

May be required to work in any of the following areas:

Theatre reception; theatres; rehearsal studios; and temporary performance spaces off campus.

Summary of Duties:

"Front of house" work is that aspect of theatre work that takes place immediately before, during, and immediately after the show. This involves everything from concessions and ushering to ticket sales and company promotion (asking for donations, speaking with audience members about upcoming shows, etc.).

Applicants may have qualifications in such areas as Customer Service, Front Line Management, Arts Administration or Event Management and/or demonstrated experience in the role.

May be required to do any of the following, depending on individual experience:

- Provide a reception service including face to face customer service
- Handling cash
- Selling tickets
- Coordinating / maintaining a float
- Ushering
- Arranging additional seating
- Engaging low level evacuation procedures
- Promoting future shows

Classification OPS-1 to OPS-3:

OPS-1: \$11.19 – 20.86

OPS-2: \$22.18 - \$24

OPS-3: \$25.83 – 27.66